

Auto Collision Repair Members

Code of Ethics & Minimum Standards

- Established business location in compliance with local zoning laws and acceptable retail standards.
- Have all applicable local, provincial, and federal licenses and permits. Operated in accordance with applicable regulations, e.g.: ##GST Number
- PST Number
- Fire & Electrical code adherence
- Workman's Compensation
- Meet all Federal & Provincial Standards
- Hazardous waste removal in compliance with Federal & Provincial requirements.
- Proof of garage liability insurance or garage keeper's legal liability insurance.
- Set of current collision estimating guides for types of vehicles your shop repairs.
- Provide evidence of ongoing training for all management and technical personnel (i.e. I-Car certification or equivalent).
- Have a gas arc welder (MIG = Metal Inert Gas Welder).
- Have the ability to safely raise the vehicle for inspection and repair.
- Maintain a source of dimensions covering frame (rails & floor pan), upper body dimensions & wheel alignment specifications for types of vehicles your shop repairs.
- Have the following measuring and pulling equipment: ##Equipment capable of making three-dimensional measurements on symmetrical and asymmetrical vehicles.
- Electrical/hydraulic pulling equipment appropriate to the repair.
- Four point anchoring system capable of holding a vehicle in a stationary position during structural and body pulls which is suitable for the types of vehicle your shop repairs.
- Re-instate vehicle corrosion protection.
- A pressurized spray booth (one which necessitates an air make-up system) which meets all federal, provincial, and municipal requirements.
- Four-wheel alignment capability either in house or through qualified sublet.
- A minimum one-year written workmanship warranty on collision repair only.
- Have the ability to remove and install engine and drive train for repair access either in house or through qualified sublet.
- Have a paint system that can produce an original manufacturer's type finish.
- Demonstrates a concern for the environment by use of high transfer efficiency spray equipment, gun cleaners and other emission reducing equipment.
- Replace or restore the vehicle's structural components to its pre-accident condition with regard to location, integrity, durability and safety.
- Provide a clean professional environment for receiving customers.
- Constantly strive to eliminate all illegal and fraudulent practices.
- Honor all provisions and restrictions as outlined in our negotiated accreditation with the Manitoba Public Insurance Corporation.

We agree ...

- To use only proven merchandise of high quality distributed by reputable firms.
- To employ the best skilled technicians obtainable.
- To have a sense of personal obligation to each individual customer.
- To promote good will between the motorist and members of this Association.
- To obtain prior authorization for all work done, in writing, or by other means satisfactory to the customer.
- To exercise reasonable care for the customer's property while in our possession.
- To maintain a system for fair settlement of customer's complaints.
- To co-operate with established consumer complaint mediation activities.
- To uphold the high standards of our profession and always seek to correct any and all abuses within the automotive industry.
- To uphold the integrity of all members of the Automotive Trades Association Manitoba Inc.
- To ensure that all advertising is accurate and dignified, does not mislead the public or claim superiority over any other member, or offer any prize, reward, give-away or discount that might negatively impact the standards of our profession; also to ensure the public does not receive the impression that discounting or other unacceptable forms of conduct are tolerated by the industry and its members.